

Getting to know Ally Bank

Ally Bank, a direct bank, offers deposit products, services and convenience customers may be looking for, but without physical branches. From 24/7 live customer service via phone or online chat to low and no-fee products and services, Ally Bank offers a **customer-centric approach to banking**. Get a glimpse of some of our services and features below or visit www.allybank.com for more details.



24/7 live customer service

Reach a live person by phone or via online chat 24/7. Customers can even preview current call-in wait times, if applicable, at www.AllyBank.com or by using Ally Mobile Banking.



ATM fees

We won't charge you to use any ATM, plus we reimburse other ATM fees nationwide up to \$10 per statement cycle and offer you the Allpoint ATM network free of charge.



No maintenance fees or minimum balances

Ally Bank does not charge monthly maintenance fees and does not require a minimum deposit to open an account.



Mobile banking

Ally Mobile Banking allows customers to deposit checks, pay bills, transfer money between Ally and non-Ally accounts and more, including find ATMs and cashback locations using their Android[™], iPhone[®], or Windows[®] Phone 8. Ally Mobile Banking is also available for the iPad[®], Android tablet and Kindle Fire.



Remote deposits

Ally eCheck DepositSM allows customers to remotely deposit checks to their Ally Bank accounts by scanning and transmitting a check image online or by smartphone.

Ally eCheck Deposit supplements other deposit methods to Ally Bank accounts, including transferring money online from another financial institution, direct deposit, wire transfer and U.S. mail, which Ally Bank provides postage paid envelopes for.



Person-to-person payments

Popmoney[®] allows customers to electronically send money to other people via desktop or mobile device. It is an alternative to sending cash or checks and is a safe and secure way to send money to friends and family via e-mail, text or bank account.



Free checks and debit cards

Ally Bank offers free standard checks and debit cards for its Interest Checking Accounts and Money Market Accounts, as well as cashier's checks.



Free security software

Ally Bank offers its customers Webroot[®] SecureAnywhere[™], an industry leading security software, at no cost. Webroot SecureAnywhere blocks viruses, malware, spyware and online threats; it protects customers wherever they go online—even when they are not on Ally's site. It is available for PCs, Macs and a mobile version is available for Android smartphones and tablets.

